



Professional Services

Expand Deliver Package

This package is designed to help you achieve a faster time to value and get you off to a strong start with your new Procore solutions. In this package, you will receive **tailored best practice implementation advice** to meet your business needs. **The Procore team is there to not only consult but help achieve** your desired outcomes through **partnership** in product configuration and training. All services included in this package are available for **14 weeks** after service start date.

Services Included:

Guided implementation.

You will have a Procore Project Team available to guide you through the implementation process. Through weekly calls, they will develop an implementation plan, coordinate to set up consultations so you can configure your relevant product(s). This partnership will ensure your team gets fast time to value and achieves your short terms goals within the scope of your implementation package. This package includes up to **14 hours of services**.

Expert product consultation.

In order to help you get the most out of your Procore solutions, you will have access to our team of Strategic Product Consultants (SPC). Your SPC(s) will provide best practice advice tailored to your specific business needs so that together we can be sure that Procore works for **you**. They will help you avoid any rework that would occur as a result of tools being set up incorrectly. This package includes up to **20 hours of services**.

Process improvement and documentation.

Throughout implementation, your Project Team will help you translate your existing business processes into Procore. Together you will uncover ways that Procore can help you work more effectively by connecting everyone under one single source of truth. As a final leave behind, you will build out a Standard Operating Procedures document, which will document these processes for future reference.

Custom Virtual Training

5 hours of virtual training led by an SPC to help assist with Product adoption and ensuring your use of these products aligns with a business solution. These sessions will be designed to meet your needs at the time, and can be used to do anything from train-the-trainer sessions to deep dive training , or even a general Q&A with your internal team.

Add-On Services

Services in addition to those included in this service package—such as an extension of support services beyond fourteen (14) weeks, additional Consulting Services and Custom Solutions hours, or Training and Integration Services—are available upon request to ensure you have all the support needed to be successful. These services are available for a fee and are not included in this scope.

Pricing and Payment Terms

These bundled services are offered at a discount from market rates. Work performed against this services bundle will be conducted via a fixed fee and is due as defined in the order form. Hours include all billable time, including but not limited to consultation calls, follow up, prep, admin.