

Pulling Orders SOP

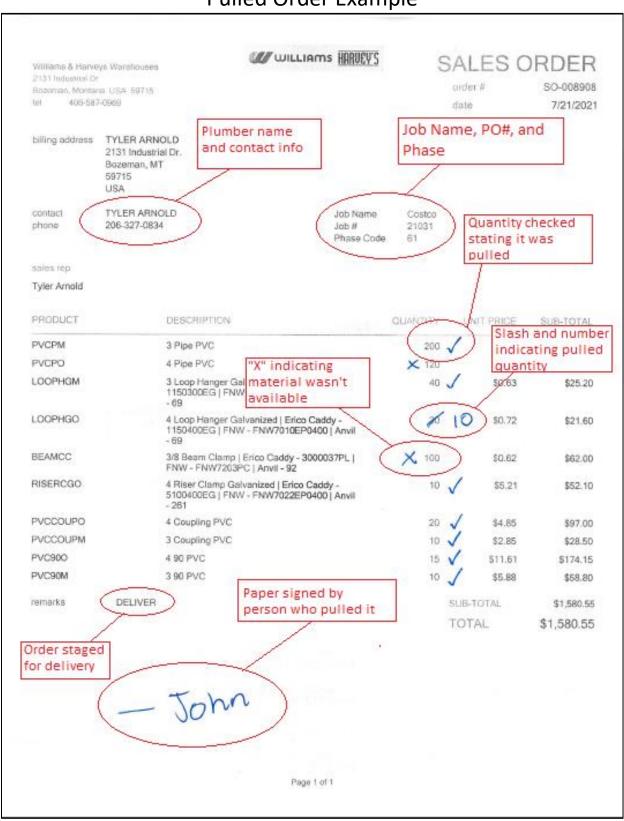
Williams Warehouses act as an internal supply house vendor for all Williams and Harveys active plumbing jobs. Field personnel submit material requests which are translated into a warehouse management software. Then material is picked, labelled, and delivered or staged by warehouse assistants. Below are the standard operating procedures for picking, labelling, and staging or delivering within the warehouse.

- 1) Check bin for orders
- 2) Pull order from the top of the stack
- 3) Pull material off list (Reference example order list on last page)

 (If you are unsure of what an item is, ask another warehouse assistant or a supervisor)
 - a) Do not pull items if it will deplete our stock unless the material is needed "ASAP"
 - b) If material is pulled, put a check mark to the right of the quantity
 - c) If material quantity is partially complete, put a slash through the ordered quantity and make note of how many you were able to pull to the right of the quantity on the pull order sheet
 - d) If material is not available, mark an "X" to the left of the quantity
 - e) If an item needs any specification such as missing size, call the plumber using the provided phone number. Also let the plumber know what materials we were unable to pull and that we will have to order them.

- 4) After you have finished pulling the material for the order, write your name on the order and make a copy of the order and package the copy with the material.
- 5) Place the original completed order in the tray on the Warehouse Foreman's desk
- 6) Create a tag for each box that displays the Job Name, PO# and Phase, and the date in the bottom right corner. Place the tag on the side of the box
- 7) Place the order in the corresponding location
 - a) "DELIVER" Place order on delivery shelf
 - b) "STAGE" Stage order in either Commercial or Residential Bay based on job. Consult Job number spreadsheet to determine where the materials need to be staged
 - c) "STAGE FOR BIG SKY" Stage material on pallet between bay doors below yellow sign labeled "Big Sky Staging Area"

Pulled Order Example



Order Label Example

Costco 21031-61 7/21

Backordered Material Example

